



# Stay at Home 2.0

PUBLIC & PRIVATE CAMPGROUNDS

## COVID-19 REOPENING GUIDANCE

GOVERNOR'S ECONOMIC REOPENING TASKFORCE



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## CAMP GROUNDS

### **Safeguarding Guidance:**

The Governor's Economic Re-Opening Task Force recommends protocols for safeguarding all New Hampshire businesses and individuals during the coronavirus disease 2019 (COVID-19) pandemic. This industry-specific guidance is based on what is currently known about COVID-19 and is intended to protect the public's health and allow New Hampshire to remain open for business.

The intent of these recommendations is to reduce transmission of COVID-19 among employees and customers; support healthy business operations; and maintain a healthy work environment.

In addition to strict adherence to [U.S. Centers for Disease Control and Prevention \(CDC\)](#), [Equal Employment Opportunity Commission \(EEOC\)](#) and [Occupational Safety and Health Administration \(OSHA\)](#) guidance, and [US Food and Drug Administration \(FDA\)](#), the State of New Hampshire recommends policies and procedures to protect consumers and employees, including:

### **Employee Protection:**

1. Campground employers must implement employee education and training around safe practices as it relates to hygiene, sanitation and illness policies outlined in the Universal Guidelines for All New Hampshire Employers and Employees.
2. Campground employees must be screened as outlined in the Universal Guidelines for All New Hampshire Employers and Employees.
3. Campground staff must be issued, depending upon their function, latex/non-latex gloves, eye protection (goggles or face shields), and cloth face coverings or other appropriate protective equipment. Cashiers and customer services representatives must wear, at a minimum, a cloth face covering.
4. There must be a limit of one person per truck/ATV/UTV. Vehicles must be disinfected after use.

### **Consumer Protection:**

1. Campgrounds may only be open to members or residents of New Hampshire.
2. Facilities:
  - i. Tent sites and RV's may be made available.
  - ii. Cabins, yurts, trailers, lean-to's and tent platforms may be made available based on each campground owner's discretion and ability to clean and disinfect.
  - iii. All indoor public gathering areas must be closed.
  - iv. Outdoor public gathering areas must remain closed
  - v. Swimming pools must remain closed
  - vi. Playgrounds must remain closed



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- vii. Laundry rooms must remain closed
  - viii. RV's with and using full hookups are permitted without restriction except through site number limitations.
3. Restrooms:
  4. Restrooms must be frequently cleaned and disinfected, especially high-touch surfaces. Where feasible, restrooms may be converted to family style single use facilities where one campsite group may enter at a time.
  5. Restrooms must be supplemented by a limited number of portable toilets at or near the restroom; there must be one portable per 8-10 people
  6. Dishwashing stations may be open but only under social distancing, signage and disinfection protocols.
  7. All facilities must be cleaned and disinfected in a manner and frequency prescribed by the CDC. Campsites must be thoroughly cleaned after each party.
  8. All ancillary campground activities are prohibited.
  9. Campsite Availability:
    - i. The number of campsites must be limited based upon the capacity of above as family style single use facilities.
    - ii. Group campsites must remain closed. Campsites must be limited to 6-8 occupants depending upon campground and campsite configuration.
    - iii. Camping must be limited to 50 percent of the campsites in a campground, or to every other site
    - iv. No visitors may be allowed at a campsite.

### **Business Process Adaptations:**

1. All reservations must be made online or by telephone in advance. Walk in sites may not be made available. COVID-19 messaging must be provided at time of reservation: Persons taking reservations must advise that if anyone in a party is feeling sick or may have been exposed to the virus, they are to stay home.
2. Check in:
  - a. Administration offices must remain closed.
  - b. The individual checking in must be asked if anyone in his or her party is sick or not feeling well based on the screening guidance outlined in the Universal Guidelines for All New Hampshire Employers and Employees. If so, the campground must refuse service to the entire party and provide a refund in accordance with campground policies.
    - i. When checking campers in, campgrounds must minimize contact as much as possible. If possible, perform the check-in outside by the camper's vehicle, have the campers pay in advance, pay by credit card, use gloves, and keep social distancing protocols.
    - ii. When checking campers in, campgrounds must provide information to all campers on the need for social distancing, frequent hand



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- hygiene/washing, cloth face covering use when in public places, and of limited activities and facilities.
- c. Check in may be conducted using one of the following options in the below order of preference:
    - i. Campers will self-check-in the via an on line application app at the campground; app will not allow check-in unless they are at the campground and have location services turned on. One router will be available for access outside the campground office to provide a WIFI connection.
    - ii. Curbside check in with credit card, sneeze guards, and staff wearing a face mask.
    - iii. Staff will drive through campground to verify that the campers are on site; staff will enter in the system at the office
  3. Retail stores at campgrounds must follow Universal Guidelines for All New Hampshire Employers and Employees and specific Guidelines for Retail Establishments.
  4. Boat, bicycle and other equipment rentals may not be made available.

